

# Kanazawa Shikitei Terms and Conditions

We kindly ask that you treat Kanazawa Shikitei with the same care and respect as you would your own home. Please note that failure to adhere to the terms and conditions may result in the denial of your current or future reservations. We strive to maintain our premises to the highest standards to ensure a comfortable stay for all our guests, and we appreciate your understanding and cooperation.

## General Information

Please ensure that the names, addresses, and other required details of all guests are recorded in the guest registry.

For the prevention of the spread of COVID-19 and other infectious diseases, guests with fever or suspected infection are requested to refrain from entering the property. Please comply with preventive measures such as temperature checks, hand sanitizing, and wearing masks upon entry and throughout your stay.

Our premises are located in a quiet residential neighborhood. Please maintain a particularly quiet environment between 9:00 PM and 6:00 AM. Keep windows generally closed to minimize noise. Refrain from any activities that may disturb our neighbors. Additionally, please ensure that you do not litter or engage in any disrespectful behavior within the premises or its surroundings. We appreciate your cooperation in helping us maintain a peaceful and pleasant environment for everyone.

Please treat the furnishings, buildings, and equipment with care. After use, please wash and return tableware and utensils to their original place so that the next guests can enjoy a pleasant stay. If you move any tables, chairs, equipment, or futons, please return them to their original positions after use.

Please be sure to report any damage to the building, including shoji screens and fusuma doors, or any damage or loss of items and furnishings immediately. You may be required to cover the cost of repairs or replacements. If any damages are discovered after your stay, we will consider it as malicious damage and take appropriate action, including billing you for the costs. For more details, please refer to the 'Guidelines on Damage to Property and Furnishings.'

Smoking is strictly prohibited inside the premises. If you wish to smoke, please use the road-facing balcony on the second floor.

Please refrain from activities that produce smoke, such as grilling meat, inside the premises. The smoke detectors will activate and automatically notify the fire department. In the event of a false alarm, please pick up the receiver of the fire alarm system and inform them of the false alarm.

The entrance door locks automatically. Please ensure that the access code is shared with all guests.

Please also familiarize yourself with the locations of switches, breakers, and the air conditioning remote control.

Check-in is at 3:00 PM, and check-out is at 10:00 AM. We will visit the premises 15 minutes prior to check-out for a final inspection. Please ensure you are ready by that time.

## Kitchen

Please sort the waste into five categories: ① cans, ② bottles, ③ plastics, ④ PET bottles (please remove the labels and caps after washing), and ⑤ burnable waste.

Please differentiate between 'dishcloth,' 'kitchen towel,' 'cleaning cloth,' and 'sponge.'

Please ensure that all kitchen utensils are thoroughly cleaned and returned to their original location after use.

If the water heater stops functioning, please restart the power using the remote control in the dressing room. If the issue is not resolved, press the reset button on the gas meter.

## Bath Room

When taking a bath, please ensure the drain plug is in place and press the automatic button. Continuous use of hot water may cause the water heater to shut down. In such cases, please restart the power using the water heater remote control. Please note that it may take approximately 15 minutes for hot water to become available again.

## Others

If you plan to bring a pet, prior notification is required. (The form can be downloaded from our website.) Please sign the Terms and Conditions for Pet-Accompanied Stays and send it to us via email in advance.

If minors are staying without an accompanying adult, a 'Parental Consent Form for Minor Guests' must be signed and notarized by a legal guardian for each minor guest. (The form can be downloaded from our website.)

## 【Pledge Agreement】

- When using Kanazawa Shikitei, please be fully aware of the features and potential hazards of the premises and act responsibly to avoid any injuries, accidents, or other troubles. In the event of any injuries, accidents, or other troubles, please handle and resolve them at your own risk. The property owner assumes no responsibility whatsoever. The same applies to any injuries, accidents, or troubles that occur outside the premises of Kanazawa Shikitei.
- In the event that Kanazawa Shikitei becomes unusable due to an earthquake, typhoon, tsunami, natural disaster, war, fire, or any other cause, the management and property owner shall not be held liable for any injuries, accidents, or damages incurred. Please note that no refunds will be provided for any booking fees in such circumstances.
- Please treat the equipment and items within the facility with care. If any of these items are soiled or damaged, please report it to the management immediately and promptly restore them to their original condition or compensate for the damage. The cost of damages will be charged based on the guidelines outlined below.
- You agree that the management reserves the right to cancel your use of the facility if deemed necessary. In such an event, you will promptly vacate the premises without objection. No refunds will be issued for any fees already paid. Additionally, you agree not to contest any future denial of use.
- If you choose to cancel your use of the premises or rental items during your stay for any reason, no refunds will be issued for those fees.

## 【Guidelines on Damage to Property and Furnishings】

Please promptly report any damage or loss to the building or furnishings of the property. If such damage or loss is discovered after checkout without prior notice, it will be considered malicious, and an additional fee of 20,000 yen will be charged on top of the actual repair costs. Repair and cleaning fees will be charged according to the details outlined below. We kindly ask that you treat the property with care and respect."

- Damage to doors, partitions, including sliding doors (fusuma), shoji, and glass panels from 10,000 yen per item ~ actual costs
- Staining of bedding due to vomiting or bedwetting: 3,000 yen per futon duvet, 3,000 yen per futon mattress
- Cleaning fees for contamination, indoor smoking, graffiti: from 15,000 yen per location ~ actual costs
- Damage or loss of tableware, kitchen utensils, cookware, or other items: from 500 yen per item ~ actual costs.
- Costs incurred due to disruptive behavior affecting neighbors: actual costs

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